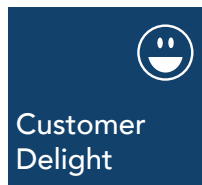# accesshealthcare™

Experience "bliss" with Access Healthcare's Accounts Receivable Management. Bring excellence to your back office Revenue Cycle Management. Spend less time worrying about getting paid and more time on creating great patient experiences.

Customer Satisfaction

Rest easy knowing your AR goals are being met and exceeded by a team that understands your organization's needs. Whether you are a medical billing company or a healthcare system, we get the end goal and work tirelessly to achieve it.

Customer Delight

Satisfaction is the minimum, but delight is the goal. Improve your RCM process from end-to-end, by identifying the reasons for the AR backlogs, not just treating the symptoms. Go above and beyond and stop the problem before it starts.

Improve reimbursement through effective and timely follow-up on your accounts receivable. See what your peers are experiencing in stories @ accesshealthcare.com.
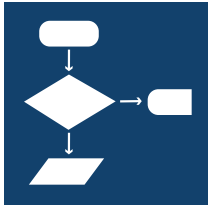
Accounts Receivable

Accounts Receivable is an important piece of the revenue cycle. Leverage time tested best practices and a proven process to collect payments and reduce AR backlogs. Your result is more money getting collected faster.

BEST PRACTICES

Access Healthcare will analyze your current AR processes to determine areas of improvement through best practices. Benefit from challenging the status quo by continuously targeting and measuring areas for improvement.

A HOLISTIC APPROACH

The revenue cycle can run like a well-oiled machine. The right holistic approach allows for identification and correction of errors in the revenue cycle that create a backlog of accounts receivables, essentially fixing the problem before it starts.

TECHNOLOGY

Achieve unmatched transparency and oversight to gauge productivity and resolve issues. The arc.in workflow management system allows seamless collaboration between teams by providing real-time reports and status updates, customized for your practice.

Workflow and Reporting

- Improve onshore/ offshore collaboration
- Set work allocation logic and priority queues
- Ensure statistical quality control
- Enable web-based reporting, escalation

AR Supporting Services

- AR Follow Up
- Denial Management
- Credit Balance (Insurance and Patient)
- Trend Analysis

Bring excellence to your back office Revenue Cycle Management. Spend less time worrying about getting paid and more time on creating great patient experiences. Leverage Access Healthcare to relieve costly onshore labor costs across some or all of your RCM disciplines.

Visit accesshealthcare.com or call 1.844.533.1307

Story Spotlight

OBJECTIVE

Find and capture savings.

The customer needed to improve overall cash flow and enable easier, more simplified access to revenue. It was imperative to discover the levels of inefficiency through a comprehensive assessment and raise levels of efficiency in other areas burdening financial growth.

SOLUTION

In approximately 30 days, Access Healthcare service experts conducted a comprehensive assessment of the organization's AR footprint. A summary of the assessment concluded substantial opportunity to improve cash flow in multiple areas totalling **$10 million.**

DNA

- HQ: Dallas, TX
- Delivery: US (2), India (14), Philippines (3)
- 80+ Specialties served
- Nearly 300,000 Providers served
- Over 11,000 Associates
- Legal compliance in all 50 states
- Expertise with nearly all hospital and physician billing platforms
- Experience with virtually all payers
- Processing $70B+ annually
- Certified: ISO 9001-2015, ISO IEC 27001-2013, SSAE-16
- Associations: AHIMA, AAHAM,
- HBMA, HFMA, MGMA, RBMA
- Leader in Everest group Peak MatrixTM for Healthcare provider BPO - 2018

Much change is afoot in managing revenue cycle. Reap predictable results with Access Healthcare. To better understand how the Best Practices Engine works for you, explore the three gears Process, Technology, and People **@ accesshealthcare.com** or call **1.844.533.1307**

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