

Traditional outsourcing relationships maintain the status quo. Find a Revenue Cycle partner who functions as a part of your team, knows your processes, and is accountable for your success. Access Healthcare's Billing Specialists are deployed to bridge the gap between teams to ensure best practices and improve the overall health of your revenue cycle.

Billing Specialists



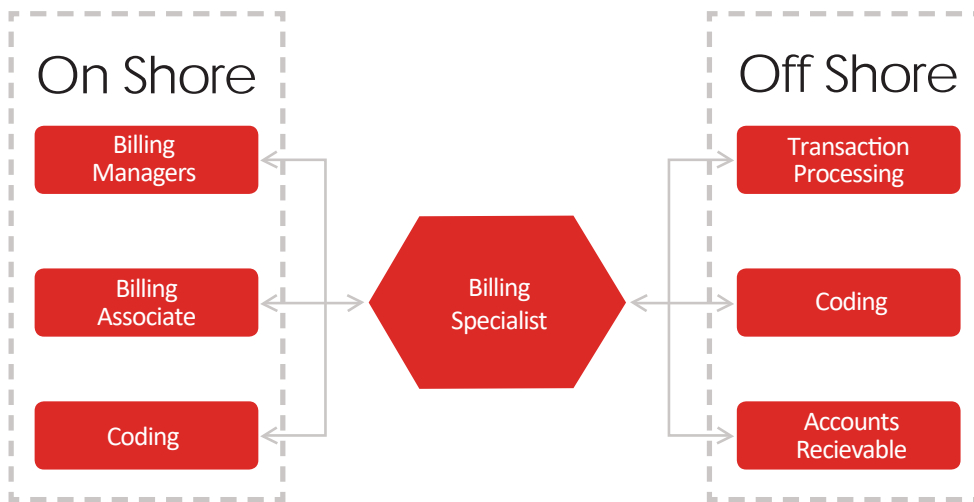
The revenue cycle encompasses many different teams, departments, and people. Communication can become challenging, especially when you've elected to outsource all or part of your revenue cycle. Access Healthcare's Billing Specialist model creates an accountability partner to monitor all account activity, identify trends, and conduct deeper research on unresolved AR. Benefits include:

- Improved collections
- Reduction in unresolved & old AR
- Reduction in AR days
- Quicker turn-around time
- Higher return on investment
- Reduced costs

What to Expect...

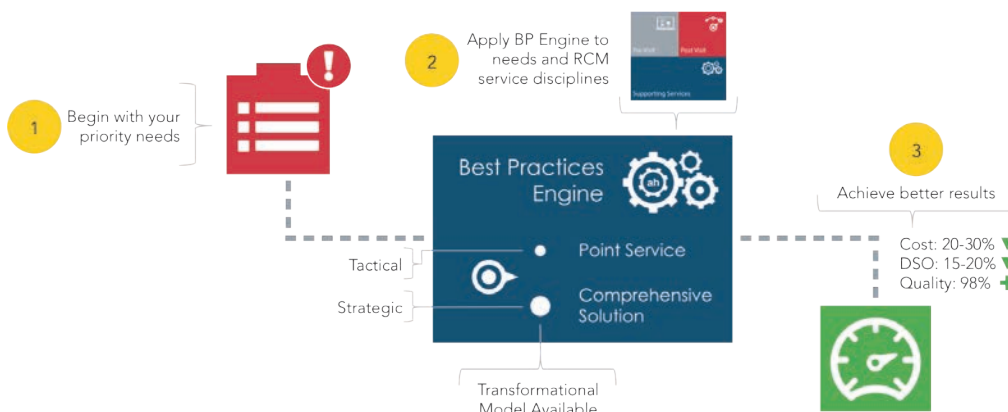
Enjoy peace of mind, knowing you have a partner who knows the inner-workings of the revenue cycle, and yours specifically, from a big picture perspective all the way down to the day-to-day tasks. The Billing Specialists responsibilities include.

- Collecting, posting and managing account payments, submitting claims and following up with insurance companies.
- Review account information to identify trends and opportunities to improve the revenue cycle process
- Research unresolved and old AR, claim denials, and coding issues (traditionally issues such as these are forwarded to the client to resolve)
- Act as client liaison, provide status updates and detailed reporting on a weekly basis



Best Practices...

Leverage Access Healthcare's best practices engine to bring excellence to your revenue cycle. Your Billing Specialist is trained in these best practices and will oversee each step in the process, continuously targeting and measuring areas for improvement.



Story Spotlight

OBJECTIVE

Find and capture savings.

The customer needed to improve overall cash flow and enable easier, more simplified access to revenue. It was imperative to discover the levels of inefficiency through a comprehensive assessment and raise levels of efficiency in other areas burdening financial growth.

SOLUTION

In approximately 30 days, Access Healthcare service experts conducted a comprehensive assessment of the organization's AR footprint. A summary of the assessment concluded substantial opportunity to improve cash flow in multiple areas totalling **\$10 million.**

DNA

- HQ: Dallas, TX
- Delivery: US (2), India (14), Philippines (3)
- 80+ Specialties served
- Nearly 300,000 Providers served
- Over 11,000 Associates
- Legal compliance in all 50 states
- Expertise with nearly all hospital and physician billing platforms
- Experience with virtually all payers
- Processing \$70B+ annually
- Certified: ISO 9001-2015, ISO IEC 27001-2013, SSAE-16
- Associations: AHIMA, AAHAM, HBMA, HFMA, MGMA, RBMA
- Leader in Everest group Peak Matrix™ for Healthcare provider BPO - 2018

Much change is afoot in managing revenue cycle. Reap predictable results with Access Healthcare. To better understand how the Best Practices Engine works for you, explore the three gears Process, Technology, and People @ accesshealthcare.com or call

1.844.533.1307

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