

Clinical documentation is one of the most important tasks for a healthcare provider. It affects continuity of care, ICD-10 and meaningful use compliance, CDC reporting, population health initiatives, and clinical outcomes. It's never been more important to have a solid Clinical Documentation Improvement (CDI) program.

## CDI Services



Every hospital and health system is different and its needs are unique. Augment your current CDI program with flexible and built-to-suit CDI services guided by highly skilled and passionate medical professionals with experience to review medical documentation and help advise the physicians in accurate documentation. Improve performance and ROI along with a variety of other benefits:

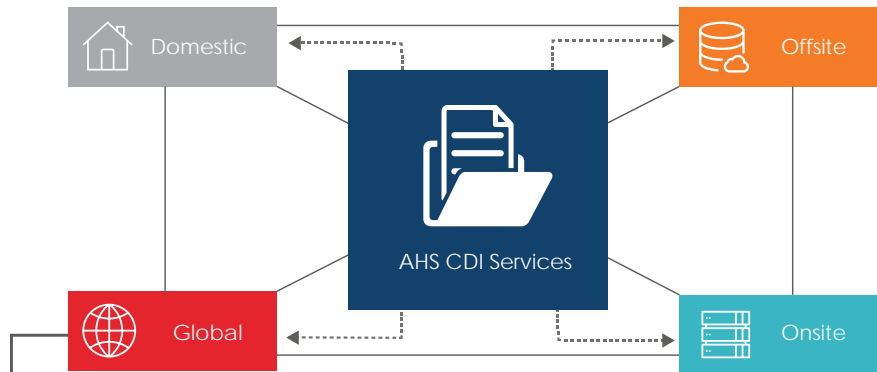
- Offsite or Onsite
- Global or Domestic
- Flexible Staffing Module
- Improved ICD-10 code assignment
- DRG Maximization
- Improved ROI
- Increased Physician Communication
- Improved Clinical Performance

## Why Enhance your CDI Program with Access Healthcare?

Making the decision to outsource a portion of your business can be difficult. When that decision affects clinical outcomes and physician processes, it becomes even more nerve wracking. Ultimately, you must decide what's best for you, your staff, your patients, and the community you serve.

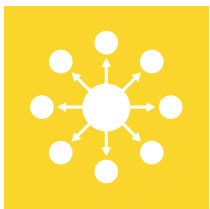
### FLEXIBILITY IN STAFFING

Every partnership begins with an onsite component to become familiar with your current clinical documentation practices. From there, many cost effective options are available to you. Whether you wish your CDI program be fully onsite, offsite, global, domestic, or some combination, you have the flexibility to choose what's right for your organization.



### Don't be afraid to go global

Global CDI services is the most cost effective solution and offers 24/7 support. CDI specialists at Access Healthcare's global delivery center are highly skilled and undergo extensive training on process, continuous education, and are subject to auditing.



### INCREASED COMMUNICATION

One of the trickiest parts of CDI is making sure everyone complies to a set of best practices and takes the necessary time to fully document an encounter. Communication is key to ensuring all involved are on the same page and expectations are clearly defined. The right communication pattern for your organization can help keep CDI top of mind and everyone working toward a common goal of improved documentation.



### IMPROVE ROI

Improved clinical documentation can affect many things which directly impacts ROI. A well thought out communication strategy will improve performance and clinical outcomes. Complete and accurate documentation will ensure your organization is paid for the services you provided. Improved documentation will streamline coding efforts, reducing the number of errors or time spent by coders to understand documentation.

## CDI vs CODING

A CDI specialist's job is to ensure the physicians' documentation is complete and accurate regarding a patient. They can even help the physician determine what DRG the patient actually has, although it's ultimately up to the physician. A coder, on the other hand, takes what is documented and assigns a code. Many times a coder can catch errors in documentation, but if a CDI program is in place, this should happen less often.

## HOW CDI HELPS YOUR COMMUNITY

Sending quality data to the CDC and other government agencies can actually improve your chances of receiving grants and funding. In addition, clinical documentation can affect care decisions regarding a patient, both during their current stay and down the road. Making sure that documentation is accurate can actually improve clinical outcomes.

## DNA

- HQ: Dallas, TX
- Delivery: US (2), India (14), Philippines (3)
- 80+ Specialties served
- Nearly 300,000 Providers served
- Over 11,000 Associates
- Legal compliance in all 50 states
- Expertise with nearly all hospital and physician billing platforms
- Experience with virtually all payers
- Processing \$70B+ annually
- Certified: ISO 9001-2015, ISO IEC 27001-2013, SSAE-16
- Associations: AHIMA, AAHAM,
- HBMA, HFMA, MGMA, RBMA
- Leader in Everest group Peak Matrix™ for Healthcare provider BPO - 2018

Much change is afoot in managing revenue cycle. Reap predictable results with Access Healthcare. To better understand how the Best Practices Engine works for you, explore the three gears Process, Technology, and People

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