Engagement Optimization Partner

Tailored engagement solutions that provide the right combination of people and technology to improve the patient access experience and ensure continuity in today's competitive market

Access Healthcare provides comprehensive engagement partnerships for healthcare organizations seeking to transform the patient experience and simplify the care delivery process. Supported by a unique CRM-driven engagement center, we offer a complete suite of patient engagement solutions custom-designed to improve operational efficiency and enable steady growth.



- Improve communication
- Maximize patient capacity
- Minimize patient access barriers



- Personalized proactive approach
- Close gaps in care
- · Ensure business continuity



- Optimize marketing efforts
- Streamline your conversion strategy
- Measurable ROI

The Access Healthcare difference

One of the primary ways that Access Healthcare differs from a traditional contact center service provider is through our customized service model. Utilizing a proprietary discovery process, we uncover your unique needs, workflows, and pain points then use these insights to develop a tailored engagement solution. Furthermore, because we understand the impact of a human touch in healthcare, we employ a people-first approach. Our solutions are designed to enhance the patient experience by amplifying the values of care culture through dedicated patient access coordinators (PACs) trained to act as an extension of your own team.







Learn how partnering with Access Healthcare can transform the patient experience at your organization, maximizing efficiency with a one-touch approach to patient needs that improves continuity and ensures your reputation.