Patient Activation Solution

Close the gaps in care, improve patient outcomes, and ensure continuity for your organization.

Access Healthcare offers proactive outreach to patient populations coming due for care. With our multi-channel approach, we optimize activation efforts by utilizing technology to reach a broader population. This improves patient outcomes while preserving nursing resources for more a personalized touch for your higher-risk patient populations. By regularly engaging with individual patient populations, you can gain insight into response patterns, improving activation efforts, and appointment volumes.

Transforming Healthcare and Improving People's Lives

Access Healthcare partners with hospitals and health systems providing fully customized and scalable services to transform the patient experience and simplify the care delivery process.

Our comprehensive suite of patient engagement solutions are designed to improve operational effciency and the patient access experience— a win-win for revenue and patient outcomes.

Utilize Access Healthcare For

- Standard Scheduling
- Referrals
- Patient Activation
- Routine Patient Inquiries
- Marketing Campaigns
- Patient Registration & Insurance Verfication
- · Appointment Reminders & Rebooking

Measurable ROI

% of response rate of eligible total population





% of appointments booked from total responses

% of appointments booked in X weeks after first contact





Higher # of resolutions per call as a % of total respondents

Improve Service With

- Modern engagement technologies and telephony system
- Extended hours with the option for after-hours or 24-hour service
- Continuous analysis and reporting providing service insights and measurable patient satisfaction
- Consultative expertise offering operational assessments & workflow design

With Access Healthcare's help, you can ensure timely outreach and follow up for 100% of your campaign leads!

On average our patient activation campaigns convert 17% of outbound outreach compared to the industry standard 3%. Ensure continuity and meet full market potential with a proactive strategy delivered by dedicated patient access coordinators who understand the unique needs of your practice.